

**TOMTAR®**

# **TOMTAR DH / SC**

Shower stool / shower chair  
User manual version 1.4 EN

EN



**TOMTAR DH**



**TOMTAR DS**

### Record of product identification data

We recommend that you write down your product identification data (found on nameplate) below, so that you have these on hand should you require any further information about your product. (See "Product labelling" section)

<b>TYP</b> Type / model	
<b>REF</b> Item No. / REF:	
<b>UDI</b> Serial number (21):	
 Date of manufacture:	
Other information/notes:	

## Many thanks for choosing a shower stool made by DIETZ.

This product is a medical aid. In order to use it properly and avoid possible risks due to unintended use, you must become thoroughly familiar with its operation.

Read this user manual carefully before you begin using your product. It contains important instructions that will enable you to fully take advantage of the technical benefits. In addition, you will receive information that will aid with maintaining operational safety and the preservation of your investment in your product.

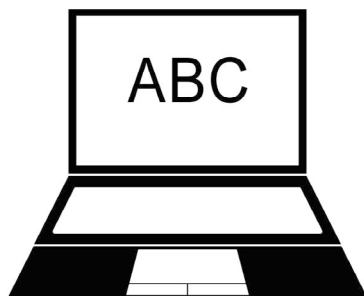
If you have any questions or require additional information, please contact the specialist retailer which supplied the product to you.

You will always find the latest information about your product on our website. For information or queries concerning product safety and on recalls, please contact DIETZ in writing or by telephone. You will find our contact information on the back of this user manual.



### NOTE

A large-print version of the user manual is available for visually impaired persons at **shop.dietz-group.de** in PDF format.



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## 1.1 GENERAL INFORMATION

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This user manual is included in the scope of delivery. The user should keep this manual on hand at all times and it must remain with the product if the product is passed on to a third party. We reserve the right to make changes to the versions shown in this user manual as a result of further technical development. Reprints,

translations and reproductions of this manual in any form, in whole or in part, require the written approval of DIETZ GmbH. The copyright is owned by the manufacturer. You can obtain the latest version of the user manual by contacting DIETZ GmbH. Read the user manual before assembling and using the product.

## 1.2 INTENDED PURPOSE

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The shower chair is used to make it easier for people with reduced mobility to take a shower on firm, level and slip-resistant surfaces. The product is designed for a maximum user weight of 100 kg. The product is exclusively intended for domestic use.

The product is not suitable for persons who are smaller than 146 cm or weigh less than 40 kg (BMI < 17) and must not be used by children. The product is not suitable for use as permanent seating. It is not to be used to transport persons or loads.

## 1.3 INDICATIONS

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This product is suitable for persons with physical limitations who are unable to take a shower while standing:

- ▼ Standing and inability to stand
- ▼ Standing and instability
- ▼ Loss of / defective / deformed limbs

## 1.4 CONTRAINDICATIONS

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The product is unsuitable in the case of:

- ▼ Perception disorders
- ▼ Severe disequilibrium
- ▼ Inability to sit
- ▼ A body weight exceeding 100 kg

## 1.5 SYMBOLS

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These symbols indicate passages of text that are helpful for using and operating the product in everyday life.



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### WARNING

It is mandatory to observe and comply with warnings. They draw your attention to the fact that failure to comply with them may result in injury and/or damage to the product or the environment. \_\_\_\_\_



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### NOTE

Tips and advice which make using the various functions easier. \_\_\_\_\_

## 2.1 SCOPE OF DELIVERY

The product is wrapped in protective film at the factory and is supplied in a cardboard box.

Upon receipt of the goods, please immediately check to make sure that the contents are complete and undamaged. If the contents are noticeably damaged, inform the freight company immediately.

Scope of delivery TOMTAR DH:

- ▼ 1 seat
- ▼ 2 telescopic legs numbered (1, 2)
- ▼ Fixing set: 5 × washers,  
5 × screws 35 mm,
- ▼ 1 user manual



### WARNING

**Risk of poisoning:** When burnt, packaging films can release toxic gases.

**Risk of suffocation:** Keep the plastic bags out of the reach of children.

Scope of delivery TOMTAR DS

- ▼ 1 seat
- ▼ 2 telescopic legs numbered (1, 2)
- ▼ 1 backrest and 2 backrest frame tubes
- ▼ Fixing set: 9 × washers,  
4 × screws 55 mm, 1 × screws 35 mm,  
4 × screw 30 mm
- ▼ 1 user manual

## 2.2 EXEMPLARY REPRESENTATION

1. Recessed grip (with TOMTAR DS model)
2. Backrest (with TOMTAR DS model)
3. Backrest tube (with TOMTAR DS model)
4. Seat surface (with recessed grips on the outside)
5. Telescopic leg
6. Spring-mounted button
7. Suction foot



Abb. 1

## 2.3 ACCESSORIES

No accessories are provided for the product.

### 3.1 ASSEMBLY INSTRUCTIONS

The assembly and the functional check are to be performed by the specialist dealer. The dealer's technician adapts the product to the respective user.



#### NOTE

Read the user manual before assembling and using the product.

### 3.2 TOOLS

The following tools are required for the assembly:

- ▼ Cross tip screwdriver

### 3.3 Assembly TOMTAR DH

1. Place the seat with the underside pointing upwards on a clean, flat and stable surface (floor or table) (Fig. 2).
2. For mounting the telescopic legs, they are arranged crossed on the underside of the seat. The telescopic leg numbered 1 is placed at the bottom (Fig. 2, 1) and the telescopic leg numbered 2 (Fig. 2, 2) is placed above it and fixed in the centre (Fig. 2, 3). Use the following parts for this:  
1 × washer, 1 × screw 35 mm.
3. Screw the telescopic legs to the seat surface using the four remaining drill holes (Fig. 2, 4). Use the following parts for this:  
4 × washers, 4 × screws 35 mm.



#### WARNING

**Risk of trapping:** Take care of your hands/fingers during the entire assembly.

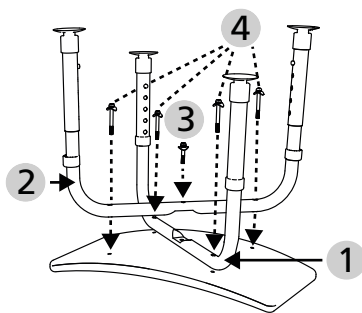


Abb. 2



### 3.4 Assembly TOMTAR DS

1. Place the seat with the underside pointing upwards on a clean, flat and stable surface (floor or table) (Fig. 2).
2. For mounting the telescopic legs, they are arranged crossed on the underside of the seat. The telescopic leg numbered 1 is placed at the bottom (Fig. 2, 1) and the telescopic leg numbered 2 (Fig. 2, 2) is placed above it and fixed in the centre (Fig. 2, 3). Use the following parts for this:  
1 × washer, 1 × screw 35 mm.
3. The next step is to bring the holes of the telescopic legs and those of the backrest tubes into alignment and screw all components to the seat surface (Fig. 3, 1). Use the following parts for this:  
4 × washers, 4 × screws 55 mm.
4. For mounting the backrest, bring the holes of the backrest and the backrest tubes into alignment and screw the components together (Fig. 4, 1).  
Use the following parts for this:  
4 × washers, 4 × screws 30 mm.



#### WARNING

**Risk of trapping:** Be careful with your hands/fingers during assembly.

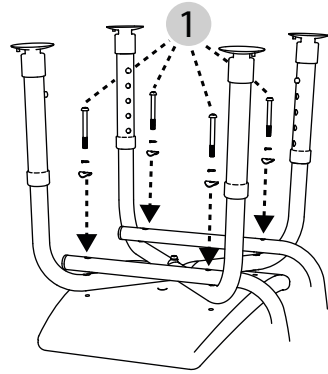


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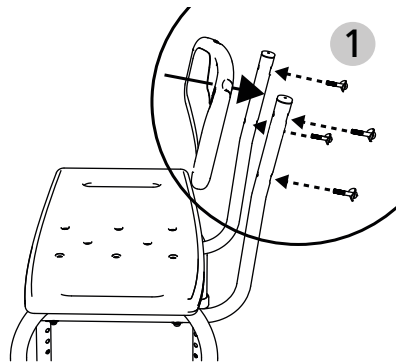


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### 4.1 Adjusting seat height

1. The product can be adjusted in height. For this purpose, press in the spring-mounted buttons on the telescopic legs (Fig. 5, 1).
2. Adjust the telescopic legs to the desired length (Fig. 5, 2) until the spring head emerges from the hole again and locks in place (Fig. 5, 1).

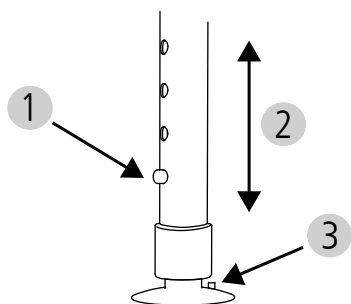


#### WARNING

**Risk of trapping:** Be careful of your fingers when adjusting the telescopic legs.

**Risk of accident:** Ensure that the spring-mounted buttons on the telescopic legs emerge again at a hole and lock in place after shifting.

**Tipping danger:** Adjust all 4 telescopic legs to the same length.



### 4.2 Raise product

1. Before raising the product, all suction feet must be detached from the floor. To do this, pull the nose of the suction foot (Fig. 5, 3).
2. Leave the loosened suction foot raised to prevent it from sucking on the floor again.



#### WARNING

**Risk of accident:** To prevent the spring button and screws from coming loose during use, do not attempt to lift the chair without first venting the suction feet.

**Risk of accident:** The product may only be raised unoccupied, using the two recessed grips on the seat surface (left/right).

### 4.3 Getting in and out

1. Ensure that there is enough room to move when positioning the shower seat. Both legs must stand securely and there must be no obstacle to occupying the chair.
2. Sit in the middle (Fig. 6, 1) between the recessed grips (left/right, Fig. 6, 2) on the seat surface. If necessary, have someone help you sit down or stand up.



#### WARNING

**Tipping danger:** Please note that body movements shift the centre of gravity and can increase the risk of the product tipping over.

**Tipping danger:** Do not stand with your feet on the seat.

**Risk of trapping:** Never sit astride the seat.

**Risk of accident:** Do not allow any oily or highly soapy substances to come into contact with the suction feet.

The product might otherwise slip away. \_\_\_\_\_

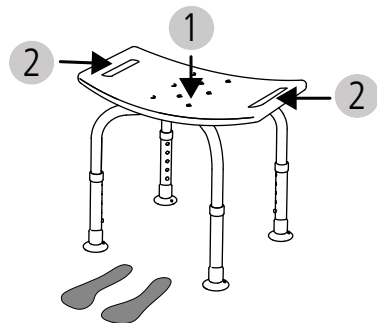


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### 4.4 TRANSPORT

The product is not a device for frequent transport. Should it be necessary to transport the chair, we recommend disassembling it according to above assembly instructions in reverse. The product should be packed such that it is in a stable position and there is no danger of sudden and dangerous movements in the means of transport.

## 4.5 ACCESSORIES AND ADD-ONS FROM EXTERNAL SUPPLIERS

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There are no accessories available from DIETZ for this product. Generally, only original accessories from DIETZ GmbH are permitted to be used. If third-party products are installed on the product, responsibility for the safety of the product passes to the person who installs the accessories or carries out the installation. A new declaration of the compliance of the combination of accessories or add-on and product is then to be made by the person who attaches it. The compliance declared by DIETZ according to MDR 2017/745, Annex I-III shall expire.



### WARNING

**Safety hazard:** Should add-ons or accessories that are not sold by DIETZ be used, the safety of the product cannot be guaranteed.

If accessories or add-ons are added to the product, then the safety instructions in the operating instructions for the accessories or add-ons must be observed. \_\_\_\_\_

## 5.1 DIETZ'S MEASUREMENT SYSTEM

The dimensions given here refer to the standard configuration of the product.

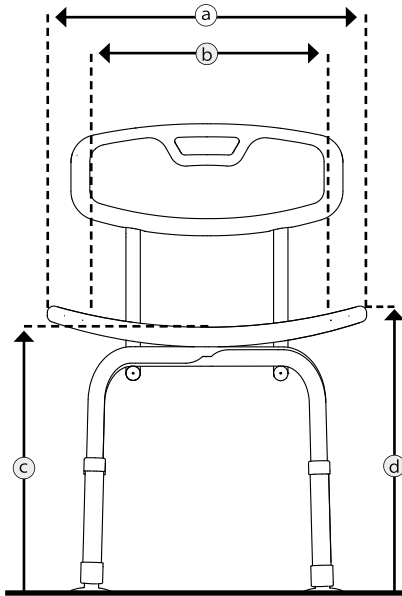


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### NOTE

All dimensions taken on textile parts (e.g. back upholstery) are to be understood with a tolerance of  $\pm 10$  cm.

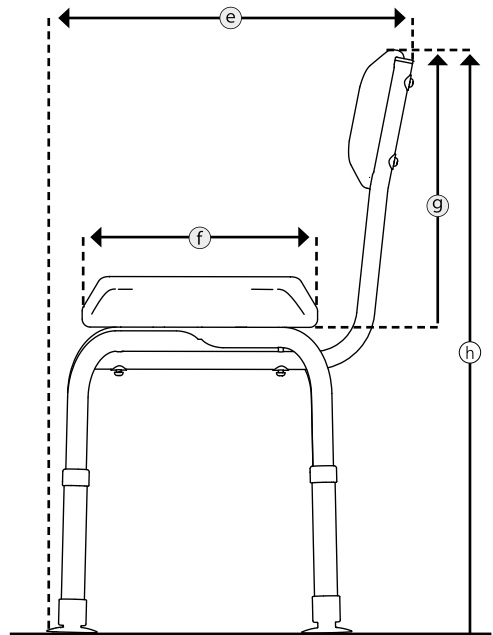


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## 5.2 SPECIFICATIONS

Technical specifications			TOMTAR DH	TOMTAR DS
b	Seat width	mm	380	380
f	Seat depth	mm	295	295
c	Seat height inside	mm	355 - 505	355 - 505
d	Seat height outside	mm	385 - 535	385 - 535
e	Total length	mm	400	475
a	Total width	mm	490	490
h	Total height	mm	385 - 535	680 - 830
	Seat surface (W × D)	mm	380 × 295	380 × 295
g	Back height	mm	-	335
	Backrest (W × H)	mm	-	405 × 175
	Mass of the heaviest part <sup>1</sup>	kg	1,25	1,65
	Total weight	kg	2	2,8
	Maximum user weight <sup>2</sup>	kg	100	100

<sup>1</sup> Product weight excluding removable parts (here without backrest and seat)

<sup>2</sup> Maximum user weight including load/The weight of the load reduces the maximum user weight

## 5.3 PRODUCT TESTS

DIN EN 12182	Tested in accordance with the requirements of technical aids for disabled people
ISO 17966	Tested according to the requirements and test methods for personal hygiene aids
ISO 10993-5	Tested for toxicity in the material
Test dummy weight	100 kg

## 5.4 FURTHER INFORMATION

Technical specifications		
Colours		White
Seat	kg	0.75
Backrest	kg	0.4
Ambient operation temperature		10 C° to +40 C°
Ambient storage conditions		0°C to 45°C // 20% to 75% relative humidity

## 5.5 MATERIALS

Frame and telescopic legs	Aluminium (painted)
Backrest / seating area	Hard polyethylene / HDPE
Seat plugs	Polypropylene / PP
Spring-mounted button	Stainless steel
End caps back tube	Polypropylene / PP
Rubber feet	Polyvinyl chloride/PVC
Plastic cuff telescopic leg	Polyethylene / PE
Screws, joints	Stainless steel

**Note:** All metals used are corrosion-resistant

## 5.6 PRODUCT LABELLING

Type plates and warning signs on the product must remain legible. Immediately replace illegible or missing stickers. The serial number sticker is very important for identifying the product, it is placed on the product label, which is placed below the seat. It must not be removed.

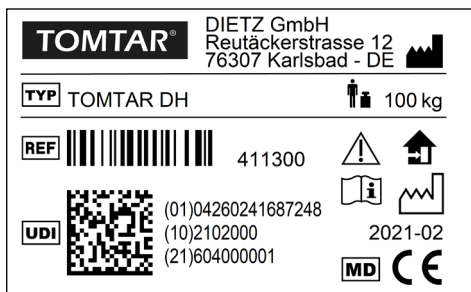


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	Trademark
	TYPE/Model
	REF = Item number
	UDI = Unique Device Identifier (01) UDI-DI / GTIN (10) Batch/lot number (21) Serial number
	Manufacturer/manufacturer's trademark/contact address
	Maximum load capacity/load incl. payload
	Date of manufacture
	The product is only approved for indoor use
	Follow the user manual
	Caution: Note the safety information in the user manual!
	Medical Device
	CE marking MDR 2017/745, Annex I-III

## 6.1 SAFETY INSTRUCTIONS

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When using the product, always observe the following safety instructions to prevent falls, hazardous situations and damage to the product:

- ▼ The product is only to be used indoors and on a firm, level surface.
- ▼ Do not use the product as a climbing aid or stand on it.
- ▼ Do not load the product unevenly.
- ▼ There is a risk of slipping off when sitting down and standing up in wet bathtubs or shower areas, particularly when shower additives (e.g. soap or shower gel) are used.
- ▼ Check the product for damage before each use. Do not use a damaged product.
- ▼ Each time after the shower chair is disassembled and reassembled, check its stability and ensure that all telescopic legs are set to the same length.
- ▼ If your mobility is severely limited, use the product with the aid of an accompanying person.
- ▼ The surface of the product may become hot due to hot water or exposure to sunlight. Risk of burns!
- ▼ Any severe incidents associated with the product must be reported to the manufacturer and responsible authority.



## 7.1 SERVICING/MAINTENANCE

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We recommend performing the inspections listed in the maintenance schedule at regular intervals to ensure that the product is always safe to use.

Failure to ensure care and maintenance or insufficient care and maintenance of the product leads to a restriction of liability. The maintenance schedule does not provide any information on the amount of work that will actually need to be performed on the product.



### NOTE

As the user, you will be the first to notice any damage. If you notice a fault as described in the maintenance schedule or further defects and functional impairments, contact an authorised specialist dealer immediately. \_\_\_\_\_



### WARNING

Repairs on the product must only be performed by specialist shops using DIETZ original spare parts to maintain the operational safety of the product. The relevant spare parts catalogue can be found on our website in the information of the product in question. \_\_\_\_\_



### NOTE






The inspections and measures stipulated in the maintenance schedule must be performed by the user or assistant if not otherwise stated. \_\_\_\_\_



### NOTE FOR SPECIALIST DEALERS:

If the user reports abnormalities on the product, please check all the inspection points listed in the maintenance schedule. The checks must also be performed before putting the product back into operation and after longer storage periods (> 4 months). \_\_\_\_\_

## 7.2 MAINTENANCE SCHEDULE

What	Description	Monthly	Before use
<b>Check frame</b> for damages	 Check the frame for deformations or breaks. The product must no longer be used if such damage is found. Immediately contact your specialist dealer for repairs.		
<b>Seat and backrest</b> Check for correct function and for damage	<ul style="list-style-type: none"> <li>• Check the correct fit of the seat, the securing bolts and the backrest</li> </ul> <ul style="list-style-type: none"> <li>• Check for breaks and material damage  The product must no longer be used if such damage is found. Immediately contact your specialist dealer for repairs.</li> </ul>		
<b>Screw joints</b> Check that they are firmly seated	<ul style="list-style-type: none"> <li>• All screw joints must be firmly tightened.  Repeated loosening and re-tightening causes screws to lose their effectiveness. Therefore, they must be replaced by an authorised specialist dealer.</li> </ul>		
<b>Suction feet</b> Check for damages	 Defective suction feet must be replaced immediately.		
<b>Visual inspection</b> , check for loose parts, breaks, corrosion or other damage	 If damage of this type is found, discontinue use of the product, as safe use can no longer be guaranteed. Please contact your specialist dealer		
<b>Entire product</b> for dirt	<ul style="list-style-type: none"> <li>• Product parts that are in direct contact with the skin must be cleaned or disinfected after every use.</li> <li>• The entire product must be cleaned/disinfected depending on the degree of soiling, but at least monthly (see "Cleaning and disinfection" Chapter).</li> </ul>		

### 7.3 CLEANING

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To clean the product, use lukewarm water mixed with a mild detergent (without solvents and with a pH value of 5-9). After cleaning, wipe with clear water and then dry the product with a cloth.



#### WARNING

**Material damages:** Do not use high-pressure cleaners, strong, corrosive chemicals or scouring agents for cleaning purposes.

**Risk of corrosion:** To avoid corrosion, ensure that all materials dry completely after cleaning. \_

### 7.4 DISINFECTION

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Wipe down or spray all components thoroughly with commercially available surface disinfectant. Take particular care to disinfect surfaces that come into frequent contact with hands/skin, such as the seat surface, backrest and armrests. Please only use the following disinfectants; use of other chemicals might damage the product.

- ▼ Aldehyde-free disinfectants based on alcohol (max. 70% propylalcohol)



#### WARNING

**Material damages:** During disinfection, observe the use and application instructions issued by the cleaning agent / disinfectant manufacturer.

**Risk of infection:** The product must be disinfected before each user change. \_\_\_\_\_

### 7.5 DISPOSAL

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If you no longer need the product, please contact your specialist dealer. They will then pick up the product and either dispose of it properly or make further use of it. Otherwise, please take the product to your local waste disposal facility.

## 7.6 FORWARDING/REUSING

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Your product is suitable for transfer to/reuse by others. The number of times it can be reused depends on the material wear conditions and the functional capabilities of the respective product. When handing over the product or re-using it, please remember to hand over to the new user or the specialist dealer all the technical documents necessary for safe handling.

Before being re-used, the product must be cleaned and disinfected, and must be checked for damage and approved by a specialist retailer. To do this, all test points listed in the maintenance plan must be checked on the product.

## 7.7 STORAGE

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To store the product, ensure that it is stored in a dry place protected against direct, strong sunlight and at a temperature of 0°C to +45°C. When in storage, secure it against unwanted movement or toppling over.

After longer periods of storage (> 4 months), please check all the inspection points on the product listed in the maintenance schedule before reusing/redeploying the product.



### WARNING

**Material damages:** Do not store the product near a heat source and do not place any objects on the product during storage. \_\_\_\_\_

## 8.1 WARRANTY

---

Warranty services refer to all product defects which are verifiably attributable to material or manufacturing flaws. The warranty period is 24 months as of receipt of notification of readiness for shipping, but following delivery at the latest.

Damage which has occurred due to natural wear, intent, and negligent or improper operation or usage is excluded from the warranty obligation. This also applies to the use of unsuitable care products, lubricating oils or greases.

## 8.2 LIFETIME

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The expected product service life is five years when used daily and if used as intended. This assumes compliance with the maintenance and

safety specifications stipulated in this manual. The indicated life span does not constitute additional guarantee.

## 8.3 LIABILITY

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DIETZ GmbH only bears liability if the products are used under the specified conditions and for the specified purposes. We recommend that the products be handled appropriately and cared for according to the instructions. DIETZ GmbH is not liable for damage caused by components and spare parts that have not been approved by DIETZ GmbH. Repairs must only be carried out by authorised specialist retailers or by the manufacturer itself.

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**TOMTAR®**



Product group: Bathroom & Toilet

Product: TOMTAR DH / DS

User manual version 1.4 EN

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